LONDON BAILIFF SERVICES

A CASE STUDY FOR LANDLORDS & PROPERTY MANAGERS

HOTEL ENCAMPMENT REMOVAL NORTH EAST LONDON



Agents attended within two hours. Possession restored within 24 hours.

14 CARAVANS
ENCAMPMENT REMOVED

2 HOURS
NOTICE ATTENDANCE

24 HOURS
POSSESSION RESTORED

ASSESS THE INSTRUCTION

PLAN THE RESPONSE

RECOVER CONTROL

SECURE & HANDOVER

CASE STUDY 05 / NORTH EAST LONDON

Hotel traveller encampment removal in North East London

A North East London hotel recovered its car park within 24 hours of instructing London Bailiff Services following the arrival of an unauthorised encampment of 14 caravans and associated vehicles.

Unauthorised encampment removal and clearance

The instruction

A hotel contacted LBS after an unauthorised encampment occupied its private car park. Fourteen caravans and associated support vehicles were present, affecting access, guest parking and hotel events.

Staff and patrons reported intimidation. Waste accumulation and antisocial behaviour added to management's concerns about safety, business interruption and the hotel's reputation.

The first attendance

LBS agents attended within two hours of instruction and served a notice requiring the occupants to leave. Despite verbal threats and resistance, the agents remained calm and explained the client's position and the requirement to vacate.

When the stated deadline passed without departure, the team prepared a further attendance for the following morning.

The response

The returning enforcement team was supported by professional security personnel and vehicle towing capability, with police liaison forming part of the arrangements.

The occupants continued to challenge the attendance, but the coordinated approach and available resources made the intended recovery clear. They then agreed to leave and departed peacefully with their caravans and vehicles.

After the encampment had left, LBS Clearance attended to remove substantial refuse and human waste. Cleaning and sanitation were carried out so the car park could be restored for guest use.

The result

Possession of the car park was returned to hotel management within 24 hours of the initial instruction. The departure was achieved peacefully, and clearance followed as part of the same coordinated response.

This allowed management to address the immediate disruption while also dealing with the condition in which the parking area had been left.

What this case demonstrates

Hospitality sites need an approach that considers access, staff and guests as well as possession. Prompt attendance, clear communication, suitable operational support and follow-on clearance can help limit disruption. The timetable achieved here reflects this particular instruction.

An unauthorised encampment affecting your business? Contact LBS to discuss attendance, recovery and clearance.

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